

Lydia Ramsey is an international business etiquette expert, professional speaker, corporate trainer and author of several books including *Manners That Sell-Adding the Polish That Builds Profits* (Pelican Publishing 2008). She offers seminars, keynote speeches and executive coaching to corporations, associations, colleges and universities. She travels throughout the US, UK, Europe and Asia to offer her programs on business etiquette.

Lydia has produced four training videos, including “Dining for Profit” which was featured in the Wall Street Journal as one of the top four training videos on business dining.

She has served as the business etiquette columnist for the Savannah Morning News and as a script writer for the voice of America China Department. Her numerous articles appear online and in print.

Lydia is regularly called to be interviewed or featured on national television and radio. She has appeared on FOX TV, NPR, PBS, TLC and The Paul Harvey Show. She has been featured or quoted in newspapers and magazines including The New York Times, The Wall Street Journal, Investors’ Business Daily and Entrepreneur.

Lydia firmly believes that etiquette in business is not about the rules; it’s about the relationships.